

QUALITY ASSURANCE POLICY

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Approved by: MD

Owner & Issued by:
QAM

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CIVIL & POWER GENERATION PROJECTS quality policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its clients.

Civil & Power recognizes that providing products and services of the highest possible quality is a fundamental requirement for the future wellbeing of our business and the relationship between internal and external customers. Our goal is to ensure that through established standards and measurements, the level of quality matches or exceeds our customers' expectations. This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing clients, potential clients, and independent auditing authorities.

Achievement of this policy involves all staff, who is individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director or Quality Manager.

To achieve and maintain the required level of assurance the Managing Director retains responsibility for the Quality System with routine operation controlled by the Quality Manager.

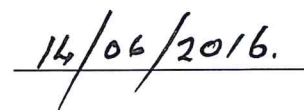
The Objectives of the Quality Assurance System are:

- To maintain an effective Quality Assurance System complying with International Standard ISO 9001:2008 (Quality Systems).
- To achieve and maintain a level of quality which enhances the Company's reputation with clients.
- To ensure compliance with the relevant statutory and safety requirements.
- To endeavour, at all times, to maximize client satisfaction with the service provided by CIVIL & POWER.
- To provide each internal Customer with the training tools, skills and motivation to produce high quality products and services which meet or exceed our external Customer's needs.
- Recognize each internal customer's responsibility for quality, empowering internal customers to question processes that appear to produce discrepancies or inefficiency.
- Make continuous improvement a part of our normal work by evaluating our own performance in an open and constructive framework and taking corrective and preventive action to resolve problems.

In order to provide an effective framework, CIVIL & POWER GENERATION PROJECTS (Pty) Ltd maintains a Quality Management System (QMS) in accordance with the requirements of the International Organization of Standardization's ISO 9001:2008. The policy, the QMS, and any associate quality objectives will be reviewed regularly to ensure continuing suitability for our business.



Managing Director



DATE